

Tempcover Ltd

2nd Floor Admiral House, Harlington Way, Fleet, Hampshire, GU51 4BB

Tempcover Ltd is authorised and regulated by the Financial Conduct Authority. Our FCA number is 746985. You can check this at <https://register.fca.org.uk/> or by contacting the FCA on 0800 111 6768. Our permitted business is arranging and assisting in the administration and performance of a contract of insurance.

Our contract with You

In addition to the contract that you have with the insurer, this is your contract with Tempcover for the arrangement and administration of your insurance policy. This is separate to your contract with the insurer as it covers the specific insurance intermediary services that we provide directly to you in order to set up the policy. We will charge a fee for this service payable directly to Tempcover under this contract.

We provide access to a range of short-term motor insurance policies under 1 month in duration. We will present you with appropriate products, confirm prices, set up, administer and take payment for your insurance.

We will not provide you with advice or a personal recommendation. We will help you make the right choice by asking some questions to narrow down the selection of cover options and provide information relevant to your insurance demands and needs. This will involve us providing you with a quotation.

Tempcover and yourself agree to be bound by this contract when you purchase a policy from us. Please read this Tempcover contract in conjunction with the Terms of Business Letter and the policy documents issued by your insurer.

What will you have to pay for our services?

Our Tempcover fee covers the services that we provide for the carrying out of work preparatory to the conclusion of the policy and the provision of assistance in the arranging, administration and performance of the insurance contract.

The Tempcover fee is based on our costs for placing your business, conducting all required checks, policy demand at the time of application, and our costs for customer service and claims management activity. The required checks may include: identity validation check, driving licence check, passport check, vehicle registration look-up and postcode validation check.

The amount of our fee will always be presented to you before you purchase the policy on the final payment page.

The Tempcover fee will not exceed the following amounts for arranging and administering your insurance. These fees are payable directly to Tempcover under your separate contract.

	Temporary Car Insurance	Temporary Van Insurance	Temporary Bike Insurance	Temporary Learner Insurance	Impounded Vehicle Insurance
Max. Tempcover Fee Payable	£130	£130	£130	£130	£200

How to contact us

If you need to contact us please email us at contactus@tempcover.com